



SBS Portals
Information & Records Associates
A Smart Business Solutions Company



County Solutions Portal

What is the County Solutions Portal?

A subscription-based cloud solution to help County Government departments improve departmental tasks and processes. It helps to efficiently receive, track and process requests electronically. Requests can originate from the Internet, Kiosks or Office Walk-ins. Provides an easy dashboard to measure activity progress, track payment history, and assist in the deployment of best practices. The Portal also helps to instantly publish FOIA and other documents to websites.

What does it do?

- Manages county-wide tasks, tracks progress, and assures that project deadlines are met
- Serves the community by processing and tracking citizen requests (applications, forms, complaints, permits, licenses, etc.) in real-time
- Easily publishes meeting minutes and other FOIA documents to the web
- Processes forms electronically and automatically routes documents to county staff as needed
- Electronically stores mission-critical documents and assures their redundancy in case of disaster

Who can use it?

- Commissioners- can use “dashboard” views to manage your county using real-world metrics that report efficiency, track progress, & improve public perception
- Department Heads- Assign and track all departmental tasks and processes
- Staff - Organize assigned tasks and update progress for clear management visibility
- County Contractors – Electronically process forms, approvals and county Requests (applications, forms, permits)

What problems it solves?

- Solves inefficiencies of paper-driven processes through electronic processing (Record Requests, Application Processing, Work Assignment)
- Improves public perception challenges by linking the public to the County
- Helps County departments become more efficient, effective, transparent, responsive and accountable

How does it work?

- Portal is a subscription-based service
- No additional hardware or software is required - all you need is a high-speed internet connection
- Works in conjunction with existing IT systems, but does not require IT integration
- Simple “point and click” interface allows virtually any employee to benefit immediately

Financial Benefits:

- No big upfront investment required
- Pay as you go
- Deploy in days, without allocating internal IT resources to implement
- Can improve your collections by using real time payment tracking feature

How to get started?

- **Call: Our Solution Specialists @ (866) 335 5656**
- **Visit: www.sbsportals.com
www.informationandrecords.com
and register for a webinar**

Who is the SBS Group?

For 30 years, the SBS Group (IRA Inc. & SBS Portals), has been helping County Government offices deploy technology to eliminate paper requirements and streamline their business processes. We are a Midwestern Company with global resources. Our well-established client list includes a wide array of cities, towns, townships and counties that have successfully implemented our cloud solutions, server-based systems, and document scanning services to improve efficiencies.

